

AKA helps and empowers people to live life after a devastating, traumatic injury. We promise to listen, nurture and guide as their happiness and wellbeing underpins everything we do. We focus on practical and emotional support in the community and drive the industry for consistently high standards of performance and professionalism.

Francis Maree
Case Manager

Based in: Nottingham

Expertise: Adult, Multi Orthopaedic trauma, Brain Injury, Mental Health, Persistent Pain, End of Life Care

Case Manager (May 2025 – Present)

Examples of my previous case's include:

- Acquired and Traumatic Brain Injuries
Working with clients with traumatic brain injury following a road traffic accident. One client had an employed support worker whom I managed, ensuring their supervision, mandatory training and other requirements were in place and regular audits were completed. I also have experience working with clients with acquired brain injury following having a stroke.
- Amputation
Working with a client with a below knee diabetic amputation, ensuring his prosthesis was fit for purpose, getting appropriate rehabilitation in place for him and working with his support workers to ensure everyone worked together and towards the achievement of his goals.
- Multi-Orthopaedic Trauma
Working with clients with multi-Orthopaedic trauma following road traffic collisions, including being hit by a car as a pedestrian, motorbike accident and accident that occurred whilst abroad. With these clients I have also managed rehabilitation budgets.
- Spinal Injury, cancer & end of life care
When a client was diagnosed with terminal cancer and following spinal surgery was left without the use of her legs, I supported with getting her property adapted, sourcing an appropriate wheelchair and wheelchair accessible vehicle for her. I also supported the client and family through palliative and end-of-life care. A significant part of my role was to support communication between different people involved in her care.

Prior to working in case management, I worked within community persistent pain management supporting people with complex needs around their persistent pain. This included supporting with the impact of persistent pain on mental health, work, finances, social life, family life and physical limitations. I provided holistic assessments for clients considering all their needs, devised client-centred goals and supported in the journey of moving forwards in life with their pain. I also assessed clients for specialist pain procedures and did medication reviews. In this service I gained significant knowledge on complex needs and supporting clients in the rehabilitation journey.

Furthermore, I gained extensive both being a part of and leading the Multi-Disciplinary Team.

Prior to this I worked in both NHS and private Musculoskeletal clinics and Orthopaedics.

Qualifications, Achievements and Memberships

- BSc (Hons) Physiotherapy
- MSc Primary and Community Pain Management
- Non-Medical Prescribing
- Chartered Society of Physiotherapy
- BABICM
- CMSUK

Most Recent Related Training

- I attend BABICM webinars and face-face training on a regular basis. Some I have attended include:
 - Real Cases, Real Challenges webinar series (January 2025)
 - The Litigation Jigsaw
 - Holidays Without Barriers
 - Annual BABICM conference
- I attend regular 'Lunch and Learn' and in-house training sessions delivered by various professionals relevant to case management.