

AKA helps and empowers people to live life after a devastating, traumatic injury. We promise to listen, nurture and guide as their happiness and wellbeing underpins everything we do. We focus on practical and emotional support in the community and drive the industry for consistently high standards of performance and professionalism.

Linsey Jamieson
Case Manager

Based in: West Midlands

Expertise: Child and young adults, adults, brain injury, rehabilitation, education, mental health

Case Manager (Sept 2016 – present)

Working at AKA Case Management Limited to provide a collaborative service that assesses, plans, implements, monitors and evaluates support options and services that meet the unique needs of a person who has suffered traumatic injury.

Examples of my previous cases include:

- A 32-year old female who was involved in an RTA at the age of 30. She was left with orthopaedic injuries and severe cognitive impairments due to brain injury, she also had pre-existing mental health difficulties, which were exacerbated by her injuries. I recruited a support worker, formed part of an MDT with the occupational therapist, support worker, neuropsychologist, physiotherapist and speech and language therapist. It was my role to complete an initial needs assessment with the client and MDT, devise a case management plan that addressed all aspects of her daily living and rehab needs and to co-ordinate the implementation of the plan.

I supported the client to move to more suitable accommodation, oversaw the therapists' involvement, to ensure their goals were relevant and rehab focussed and provided training and support for the support worker. This excellent team continues to support the client to make positive gains with regard to her wellbeing, safety, communication and self-confidence. The claim has now settled and the client is looking forward to planning a holiday, adopting a rescue dog and moving to a permanent home of her own.

Prior to working in case management in 2016, I worked at National Star College in Cheltenham, a specialist residential college for young adults with complex disabilities.

Qualifications

BA Hons, Post-graduate certificate in Secondary Education

Most Recent Related Training

Moving and Handling training update

Seminar on fatigue management in relation to brain injury