



Call us on **0115 711 7070**

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AKA helps and empowers people to live life after a devastating, traumatic injury. We promise to listen, nurture and guide as their happiness and wellbeing underpins everything we do. We focus on practical and emotional support in the community and drive the industry for consistently high standards of performance and professionalism.

Claire Rhodes-Andrew
Assistant Case Manager

Based in: Derbyshire

Expertise: Brain injury, spinal injury, Cerebral Palsy, challenging behaviour, complex care, orthopaedic injuries

Support Worker (2009 to Present)

Promoted to Team Leader in 2016

Promoted to Assistant Case Manager in 2019

Working at AKA Case Management Limited to provide a collaborative service that assesses, plans, implements, monitors and evaluates support options and services that meet the unique needs of a person who has suffered traumatic injury.

Examples of my current case load include:

- Working alongside case managers to provide the best care possible for all our clients, to live a fulfilled life with as many life experiences as possible, to meet all goals and achieve what could be seen as the unachievable.
- Working with a five-year-old boy with severe brain injury living with mum whilst attending SEN school. Recruited and implemented a 24-hour package of support workers and therapists to assist with his complex care needs. Liaised with school therapy team and teachers for consistency in practice. Supported the management of the relocation project and supported with modifying the property to meet all his needs to live fulfilled life. Worked with the legal team throughout litigation and provided evidence reports to support his claim.
- Working with a teenager transitioning into adult, assisting in life choices alongside her family to ensure goals are being met. Working alongside professional therapist to ensure she has the best life opportunities and experiences alongside meeting her goals to live life to the full.
- Long term case management with a young lady with spinal cord injury and complex care needs. Managing a 24-hour care package and supervising the staff team. Supported her with researching many different places in the world to visit with accommodation and equipment to suit her needs. She has purchased her own property abroad.

Most Recent Related Training

- NVQ Level 3 Direct Care - 2015
- Team Leader NVQ - 2017
- Mind, body & home; a holistic approach to spinal cord injury – 2021
- Neuropsychological assessment and management of people in states of reduced consciousness and locked in syndrome – 2021
- Psychological first aid: supporting children and young people - 2021